

COMPREHENSIVE
GUIDE FOR BUILDING
STRUCTURES







THE 25 YEAR ASTRAL JOURNEY



1996

· Inception of Astral



1998

 Astral introduced CPVC pipes in Indian market



2016

 Enters billion-dollar market cap of India's fortune 500 companies



2014

- · Acquired Seal It Limited, UK
- · Acquired Resinova Chemie Ltd.
- Roped in Salman Khan as brand ambassador for pipes division



2018

 Commenced the operations of Seal It Limited plant in the USA



2022 -

- Amalgamation of "Resinova Chemie Ltd" with Astral Ltd
- Astral enters faucets and sanitaryware segment
- Astral enters paints segment by acquiring a controlling stake in Gem Paints
- Roped in Allu Arjun for pipes division to strengthen brand recall in south indian markets
- Bondtite wins the esteemed Superbrand award
- Launch of Bondtite Quick instant adhesives
- Launch of Bondtite PVA adhesive for woodworking



- · Acquired water tank business
- Roped in Ranveer Singh as brand ambassador for pipes division

2021

- · Launched Bondtite Pro
- Introduced India's first anti-viral water tanks-Cleo & Vito



2023 ----

Launch of Astral TruBuild
 Advanced Waterproofing range in its refreshed identity





Astral TruBuild: Elevating Excellence in Indian Construction Sector

Innovation drives Astral's journey in the Building Materials industry. A symbol of trust, we have contributed to the real estate sector in the past 25 years with our pioneering products and services.

TruBuild, an Astral legacy, specializes in the waterproofing, tiling, and grouting sectors

Water seepage harms the structure of any construction as it leads to mold formation and internal damage. As a result, increasing cost. Moreover, below-par tile solutions result in gaps, leakage, comprom ising appeal and hygiene. Our comprehensive product range can overcome both problems and ensure safety and aesthetics.

Astral TruBuild: Your Quality Symbol

From waterproofing to tiling, our products are truly built to perform. Our advanced waterproofing range ensures endurance and safeguards surfaces at every part of the construction, while our tile adhesives and grouting solutions offer firm bonds and beauty.

For structures that stand the test of time, choose Astral TruBuild.

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ASTRAL TRUBUILD PROJECT SOLUTIONS OFFERING



CURATED SOLUTIONS



EXECUTION BY ASTRAL TRUBUILD TRAINED APPLICATORS



SHADE AND TECHNICAL SUPPORT



WARRANTY ON THE PRODUCTS

We provide Warranty on all our main products for Exterior and Roof Solutions



SITE INSPECTION AND REPORTS

WATERPROOFING & REPAIR

Expert Solutions



Effective building care is essential, but recurring issues challenge our understanding. Despite diligent efforts, problems resurface, leaving us uncertain.

Homeowners and Housing Societies must learn maintenance and repair methods to foster a proactive approach. Raising awareness among societies can positively impact consultants and contractors. Time is crucial, and project delays often stem from financial mismanagement, rising costs, and lack of guidance. Timely planning and implementation of repairs ensure extended building life, occupant safety, cost control, and property value appreciation. Our publication aims to benfit all, preserving assets being the primary goal.

While modern systems gain popularity, traditional methods prove enduring. Historical evidence supports their efficacy. Yet, modern materials and techniques, around for about 15 years, have been underutilized due to a lack of awareness. Untrained contractors mishandle these materials, leading to failures. A comprehensive understanding and a shift in approach are essential for successful repairs and waterproofing.

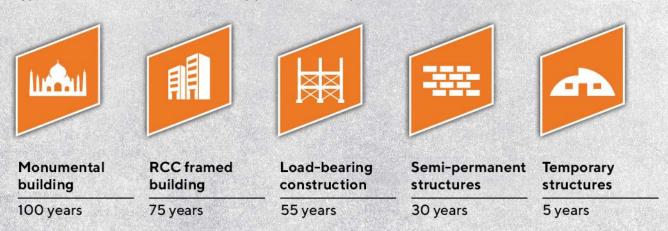
Increasing concrete deterioration and steel corrosion, exacerbated by environmental pollutants, reduce building load capacity. Urban and industrial areas are particularly affected.

Choose expertise for lasting solutions.

REPAIR ETHOS

Maintenance is essential to prevent deterioration. Buildings are valuable assets that require care to retain their value. Proper maintenance can extend their lifespan and prevent costly replacements. Preservation is as crucial as construction and ongoing care. The level of maintenance varies based on factors like construction year, materials used, and building type.

A common question is the intended service life of a building, influenced by location, construction type, materials, and maintenance. Approximate lifespans for different structures are:

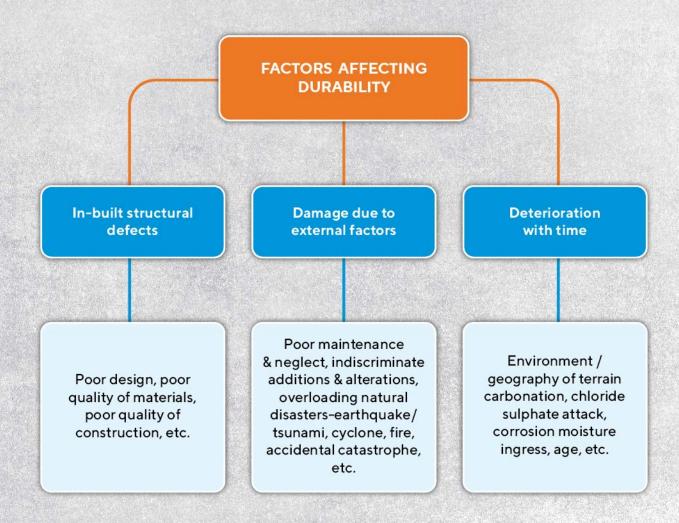


The need for building repair

Since independence, construction has expanded without sufficient materials and skilled workers, causing issues from the start, often hidden by external plaster and paint. Defects take time to show. Buildings are left unattended for years, leading to common problems like water stagnation, cracking plaster, peeling paint, fungus growth, and concrete cracking. Housing societies often address symptoms rather than underlying causes. The durability of a building is affected by three main factors as shown in the next page.

REASONS FOR BUILDING REPAIRS

Beyond issues like poor architectural planning, weak structural design, below-par materials, and lack of maintenance, there are additional human-made causes that contribute to the need for building repairs.



DETERIORATION OF RCC STRUCTURES IN TIME

ENVIRONMENTAL STATE OF VISIBLE **IMPACT** CONCRETE **EFFECTS New RCC structure** apparently with no defects No Visible Damage **RCC Containing** micro cracks Penetration of Initiation of Water, Oxygen, Slow Damage Chloride, Sulphate, (Patches) Carbon Dioxide, etc. Loss of water tightness due to continuous cracks Increased penetration Rapid Propagation of Water, Oxygen, of Damage Chloride, Sulphate, (Many patches) Carbon Dioxide, etc. Widening of Cracks in concrete Excessive penetration Deterioration of Water, Oxygen, Chloride, Sulphate, **Beyond Repair** Carbon Dioxide, etc. Not fit to live

MAINTAINING BUILDINGS

Repair is crucial to fix damage caused by decay or neglect. Timely and proper maintenance can prevent the need for repairs.

Why Maintain?





Waterproofing



Structural Stability

A properly maintained building can withstand various loads (Live, Dead, Wind, and Seismic) safely, provided there are no underlying issues in design, specifications, or materials.

Waterproofing

Maintenance ensures a solid waterproofing and drainage system, protecting against water damage and ensuring watertight surfaces.

Enhance Durability

Immediate post-construction maintenance improves longevity. Well-maintained buildings remain functional and sturdy throughout their expected lifespan.

TYPES OF MAINTENANCE

Maintenance is ongoing, involving constant monitoring, small repairs, and upkeep to ensure components remain effective over time.

Remember, just like humans, structures respond to their environment, design, and construction. Regular maintenance is essential for efficient and lasting durebility.

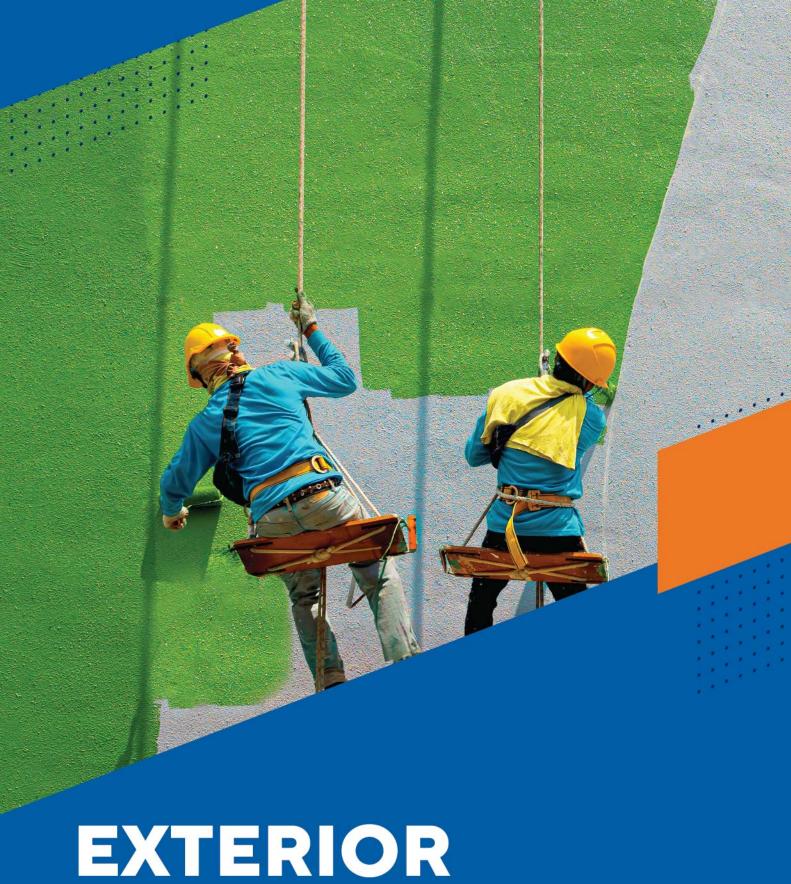
| ТҮРЕ | ACTIVITIES |
|---|--|
| ROUTINE MAINTENANCE WORKS | Cleaning and plumbing choke areas Blocking rat holes and gaps Servicing of motors and pumps Maintaining lighting |
| INCIDENTAL MAINTENANCE WORKS | Open/loose drinking and wastewater pipes/junctions Compound walls |
| PERIODIC MAINTENANCE WORK | Crack repair Painting of external walls Underground/overhead water tank cleaning Termite and fungus treatment Weed/plants removal from structure Terrace repair |
| SERVICE CONTRACT MAINTENANCE WORK | Maintenance of lifts Maintenance of telecom systems Electrical systems Cable/dish/antennae systems |

ASTRAL SOLUTION OFFERING

| STAGE | PRODUCT NAME | DESCRIPTION | APPLICATION |
|---------------------------------|---------------------------------|--|--|
| Water Tank/ Swimming Pool | Trubuild Aqualock | Food grade, CFTRI certified, two component acrylic modified cementitious product | Coating on the concrete/brick surface inside water tanks |
| | Aqualock FLexi | Premium two component acrylic modified cementitious product. | Coating applied on concrete surface |
| | Trubuild CPS 111 | Integral waterproofing compound | Additive in concrete/ plaster/screed |
| | Trubuild TCSR 555 | Food grade, CFTRI certified, two component solvent free. Epoxy based product | Coating |
| Bathroom/ Wet Areas | Trubuild CFP 425 | Crack filler paste - ready to use arcylic based material | For filling non-structural cracks upto 5 mm |
| | Trubuild Aqualock | Two component acrylic modified cementitious product | Sunken portion coating on Mother slab |
| | Trubuild CPS 111 | Integral waterproofing compound | Additive in concrete/ plaster/screed |
| | Trubuild Sealmaster Flexi | Single component MS polymer- based sealant | Sanitary fitting joint and gaps |
| | Trubuild Boretite | One pack, 4 component epoxy based system | Core cut filling |
| | Trubuild TA 110/ 220/330/660 | Tile adhesive | Tile fixing |
| | Trubuild Epoxy grout | 3 component epoxy tile grout | Tile grout |
| Roof - Undercoats | Trubuild CFP 425 | Crack filling paste | For filling non - structural cracks upto 5 mm |
| | Trubuild Tru PU | Pitch modified polyurethane | Coating applied on mother slab |
| | Trubuild Aqualock | Food grade, CFTRI certified, Two component acrylic modified cementitious product | Coating applied on mother slab |
| | Aqualock Flexi | Premium two component acrylic modified cementitious product | Coating applied on mother slab |

ASTRAL SOLUTION OFFERING

| STAGE | PRODUCT NAME | DESCRIPTION | APPLICATION |
|----------------------|-------------------------------|---|--|
| | Trubuild CPS 111 | Integral waterproofing compound | Screed/BBC/plastering |
| Roof - Undercoats | Trubuild TCSR 555 | Food grade, CFTRI certified, Two component solvent free . Epoxy based product | Coating |
| | TruPU Pura 1K | Single component pure PU based product | Coating applied on mother slab |
| | Trubuild Rooftect Advanced | PU-Acrylate based product | Heat insulating and Waterproofing topcoat |
| Roof - Topcoats | Trubuild Rooftect Pro | Acrylic based product | Heat insulating and Waterproofing topcoat |
| | Trubuild Primesure Premium | Water based acrylic primer | Primer for china mosaic surface |
| Exterior wall | Trubuild CFP 425 | Crack filler paste | For filling non-structural cracks upto 5 mm |
| | Trubuild WPC 666 | Acrylic based coating | Waterproofing and decorative exterior coat |
| | Sealmaster Flexi | MS-Polymer based hybrid sealant and gap filling | Cracks and gaps filling |
| | Trubuild Primesure Primer | Acrylic based primer | Primer |
| | Trubuild Walltect Basecoat | Acrylic based coating | Basecoat for Exterior Wall Waterproofing |
| | Trubuild Walltect Topcoat | Acrylic based coating | Waterproofing and decorative exterior coat |
| Multipurpose | Trubuild WRP 777 | Silane based | Clear coat |
| Clear Coating | Trubuild WTS 888 | Water thinnable acrylic | Clear coat |
| Internal Walls | Aqualock | Two component acrylic modified cementitious product | Dampness protection for internal walls |
| | Aqualock Flexi | Two component acrylic modified cementitious product | Dampness + Efflorescence protection for internal walls |



EXTERIOR PROTECTION SOLUTIONS

WHY CHOOSE EXTERIOR WATERPROOFING?



Unprotected walls lead to dampness, causing health issues.

Simply painting an external wall leaves it vulnerable to water seepage. Over time, external walls develop cracks due to cement shrinkage or weathering effects. If these cracks aren't waterproofed, water seeps in during rainfall, damaging interiors and leading to health problems for your family.

Despite these issues, only 5% of homeowners waterproof their exteriors. Apart from cracks, heat is also a factor which affects the building and external walls account for 38% of the heat that a structure absorbs.

To safeguard your walls, you need a robust waterproof coating that bridges cracks and prevents water seepage. Regular paints lack this protection and are purely cosmetic.

Why Waterproof External Walls?



Cracks develop Exposed to over time



weathering



Water ingress harms interiors



Dampness leads to health problems

How to Waterproof Exterior Walls?

Use a waterproof coating with strong water resistance, crack bridging, and durability. These coatings come in various shades for aesthetics.



EXTERIOR SOLUTIONS PRODUCTS



| PRODUCT | WPC 666 | WALLTECT HYBRID SYSTEM | WALLTECT ADVANCED SYSTEM |
|-----------------------|---|--|---|
| Film Thickness | 120 – 150 microns | 170 – 190 microns | 210 - 230 microns |
| Application System | Self-Priming + 2 undiluted coats | Primer* +1 Walltect Basecoat +1 Walltect Topcoat | Primer* + 1 Walltect Basecoat + 2 Walltect Topcoats |
| Warranty | 7 Years performance + 5 Year Waterproofing | 10 Year Performance + 8 Years Waterproofing | 12 Years Performance + 10 Years Waterproofing |
| Crack Bridging | Upto 1 mm | Upto 2 mm | Upto 2 mm |
| Features | Tintable Good SRI | Tintable Excellent SRI | Tintable Excellent SRI |
| Anti - Carbonation | X | ✓ | ✓ |
| RCPT | X | ✓ | ✓ |

TRUBUILD WPC 666

Waterproofing Compound

TRUBUILD WPC 666 is a single component elastomeric acrylic based exterior protective coating to be applied over exterior surface of walls, to prevent entry of water and moisture.



FEATURES

- Good elongation
- · Elastomeric membrane
- · Good adhesion to cementitious substrate
- · Can be tinted as per desired color
- UV resistant

APPLICATION AREAS

As coating on External facades or Masonry wall

HOW TO APPLY

- a) Surface preparation and filling of cracks with CFP 425 or WPL 333/BWP 222 as per cracks size.
- b) Apply a self priming coat with 50% dilution of WPC 666 at 80 90 sqft per kg onto the SSD surface.
- c) After 4-6 hours of drying, apply undiluted 2 coats of WPC 666 and allow it to dry for 4-6 hours in between coats.
- d) Allow the system for curing for 2-3 day

TECHNICAL INFORMATION

| PROPERTIES | RESULTS | | |
|----------------|---|--|--|
| Physical state | Low viscous liquid | | |
| Appearance | Opaque | | |
| Curing time | 7-10 days | | |
| Coverage | 7-8 sq.mtr/kg (Brush application, single coat) | | |

THEORETICAL COVERAGE

Self Priming - 80 - 90 sq. ft. / kg Undiluted coats - 37 - 43 sq. ft. / kg / 2 coats

SHELF LIFE

Best before 18 months from the date of manufacturing if stored properly in undamaged, unopened and original sealed packaging.

PACKAGING

250 gm, 500 gm, 1 kg, 5 kg & 20 kg

TRUBUILD WALLTECT BASECOAT

Premium grade high performance acrylic emulsion based waterproof coating

TRUBUILD WALLTECT BASECOAT

is single component high performance acrylic based waterproof coating system which is UV stable and comes with biocide additives. It is used as a waterproofing and basecoat for exterior walls of buildings.



FEATURES

- Excellent adhesion to the cementitious substrate
- · Excellent elongation
- · High film buildup in single coat
- · Best-in-class breathable coating

APPLICATION AREAS

External walls, masonry walls, exterior RCC, cement rendering

HOW TO APPLY

- a) Surface preparation and filling of cracks with CFP 425 or WPL333 / BWP222 as per cracks size.
- b) At fresh site, use Primesure Primer at 2:1 dilution onto the SSD surface. In repainting site, based on the soundness of surface, primer may not be needed.
- c) After 4-6 hours of drying, apply undiluted 1 coat of Walltect Basecoat and allow it to dry for 4-6 hours.
- d) Apply any acrylic/semi-acrylic water based topcoat or Walltect Topcoat for finishing and allow the system to cure for 2-3 days.

THEORETICAL COVERAGE

45 - 50 sq. ft. /ltr/ coat

SHELF LIFE

Best before 36 months from the date of production if stored properly in undamaged, unopened and original sealed packaging.

PACKAGING

1Ltr | 4Ltr | 20 Ltr



Compatible with any Acrylic water based Paint/Coating



Bond Strength ≥ 2MPa



≥150% Elongation



Approx. 120 – 130 micron (single Coat)

TRUBUILD WALLTECT TOPCOAT

Elastomeric and decorative acrylic waterproof coating for exterior walls

TRUBUILD WALLTECT TOPCOAT is single component, ready to use acrylic based elastomeric coating with inherent crack bridging ability for exterior walls. It provides a high quality waterproofing cum decorative coating for exterior walls. Suitable for all types of external masonry surfaces like concrete, cement and plaster.



FEATURES

- · Excellent bonding with substrate
- · Excellent elongation
- · Crack bridging ability up to 1 mm
- UV resistance
- · Fungi and algae resistance
- · Best-in-class breathable coating
- · High SRI value

APPLICATION AREAS

- 1. Facades
- 2. External walls
- 3. Exterior RCC

HOW TO APPLY

- a) Surface preparation and filling of cracks with CFP 425 or WPL 333/BW P222 as per cracks size.
- b) Use Trubuild Primesure Primer at 50% water dilution on SSD surface as a primer.
- c) After 4-6 hours drying, apply undiluted 1st coat.
- d) After 4-6 hours drying, apply undiluted 2nd coat in 90° of first coat.
- e) Allow the system to fully cure for 7 10 days.

THEORETICAL COVERAGE

35 - 40 sq.ft. / ltr / 2 coats

** 7 Years Waterproofing Warranty

Trubuild Primesure Primer + 2 coats of Trubuild Walltect Topcoat

8 Years Waterproofing Warranty

Trubuild Primesure Primer + 1 coat of Walltect Basecoat + 1 coat of Trubuild Walltect Topcoat

10 years waterproofing warranty

Trubuild Primesure Primer +1 coat of Trubuild Walltect Basecoat + 2 coats of Trubuild Walltect Topcoat

SHELF LIFE

Best before 36 months from the date of manufacturing if stored properly in undamaged, unopened and original sealed packaging.

PACKAGING

1Ltr | 4Ltr | 20 Ltr



Excellent Weather Resistance



≥160% Elongation



Approx. 60 – 70 micron thick coating (single coat)



ROOF PROTECTION SOLUTIONS

IMPORTANCE OF ROOF WATERPROOFING



Roof Waterproofing is Vital

The roof is a vital part of any building, constantly exposed to harsh weather conditions, leading to gradual deterioration. Left untreated, it can become a major source of leaks. Traditional roofing methods like Brick Bat Coba, China Mosaic, and Screed are rigid and eventually develop cracks, allowing water to seep in, resulting in damp spots on the ceiling. Water penetration can also cause rusting of reinforcements, damaging the roof and reducing overall structural integrity.

Why Choose Roof Coating?

Traditional solutions often involve breaking and re-laying the existing system after waterproofing, which is time-consuming & potentially damaging. Applying a UV-resistant elastomeric coating on top of Brick Bat Coba or China Mosaic creates a flexible film that adapts to surface movements and bridges emerging cracks. This significantly prolongs the structure's lifespan and prevents water infiltration. Additionally, if the coating offers heat insulation and weather resistance, it further enhances the roof slab's durability.



ROOF SOLUTIONS PRODUCTS



| | | 1000 | |
|------------------------|---|---|---|
| PRODUCT | ROOFTECT ADVANCED PU - ACRYLATE HYBRID | ROOFTECT ADVANCED PU - ACRYLATE HYBRID | ROOFTECT PRO PURE ACRYLIC |
| Film Thickness | Upto 500 Microns | Upto 850 Microns | Upto 650 Microns |
| Application System | Premium Primer*/ Self priming + 2 undiluted coats | Premium Primer*/ Self priming + 3 undiluted coats | Premium Primer*/ Self priming + 2 undiluted coats |
| Warranty | 7 Years Waterproofing | 10 Years Waterproofing | 8 Years Waterproofing |
| Elongation | Upto 220% | ** | Upto 350% |
| Crack Bridging | Upto 2 mm | Upto 2 mm | Upto 2 mm |
| Insulation property | Upto 10-degree Surface temperature reduction | Upto 10 degree Surface temperature reduction | Upto 10-degree Surface temperature reduction |
| Features | High breathable coating (Less chances of blisters) | High breathable coating (Less chances if blisters) | High breathable coating (Less chances of blisters) |

^{**} Value tested as per ASTM D 412

TRUBUILD ROOFTECT ADVANCED

PU-Acrylate based waterproof coating

TRUBUILD ROOFTECT ADVANCED is a single component PU-Acrylate based elastomeric waterproof membrane, which provides excellent barrier against water and heat. It forms a seamless membrane which has excellent elongation along with good crack bridging ability and excellent reflectance properties.



FEATURES

- · Excellent adhesion to substrate
- · Excellent elongation
- · Crack bridging ability up to 2 mm
- UV resistant
- Good breathability
- · High SRI value

APPLICATION AREAS

Over existing building Flat/Slope roof surface like

- 1. Brick Bat Coba finish surface
- 2. Cement mortar screed
- 3. China Mosaic tile roofs (*refer TDS/Astral representative)

HOW TO APPLY

- a) Surface preparation and filling of cracks with CFP 425 or WPL 333/BWP 222 as per cracks size.
- b) Self-priming coat with Trubuild Advanced at 50% dilution on SSD surface.
- c) After 4-6 hours of drying, apply undiluted 1st coat.
- d) After 4-6 hours of drying, apply undiluted 2^{nd} coat in 90° of first coat.
- e) Allow the system to fully cure for 7–10 days.

THEORETICAL COVERAGE

Self-priming coat - @ 50% dilution - 95-105 sq. ft. / ltr / coat

7 Year System - 10 - 12 sq. ft./ ltr / 2 coats 10 Year System - 7 - 7.5 sq. ft./ ltr / 3 coats

SHELF LIFE

Best before 24 months from the date of manufacturing if stored properly in undamaged, unopened and original sealed packaging.

PACKAGING

1Ltr | 4Ltr | 20 Ltr



Temperature Reduction Up to 10°C



≥220% Elongation



Up to 2 mm Crack Bridging



Approx. 500 Micron

TRUBUILD ROOFTECT PRO

Heavy duty fibre reinforced acrylic waterproof coating

TRUBUILD ROOFTECT PRO is single component fibre reinforced acrylic based liquid applied, elastomeric waterproofing membrane for roof/terrace application. It forms a seamless membrane having high strength, flexibility, durability, weather resistance & excellent waterproofing properties.



FEATURES

- · Excellent adhesion to substrate
- · Excellent elongation
- · Crack bridging ability up to 2 mm
- UV resistant
- Good breathability
- High SRI value

APPLICATION AREAS

Over existing building Flat/Slope roof surface like

- 1. Brick-Bat Coba finish surface.
- 2. Cement mortar screed
- China mosaic tile roofs (*refer TDS/Astral representative)

HOW TO APPLY

- Surface preparation and filling of cracks with CFP 425 or WPL 333/BWP 222 as per cracks size.
- Apply Self-priming coat with Trubuild Rooftect PRO at 33% water dilution on SSD surface.
- After 4-6 hours of drying, apply undiluted 1st coat.

- d) After 4-6 hours of drying, apply undiluted 2nd coat in 90° of first coat.
- e) Allow the system to fully cure for 7-10 days.

THEORETICAL COVERAGE

Self - priming coat - 85 - 105 sq.ft. / ltr/ coat Forced Coverage - 10 sq.ft. / ltr for 2 coats

SHELF LIFE

Best before 36 months from the date of manufacturing if stored properly in undamaged, unopened and original sealed packaging.

PACKAGING

1Ltr | 4Ltr | 20 Ltr



Up to 10° C Temperature Reduction



>350% Elongation



Up to 2 mm Crack Bridging



Approx. 600 - 650 micron thick coating



REPAIR AND PROTECTION SOLUTIONS

REVITALIZE AND PROTECT: OUR REPAIR AND PROTECTION SOLUTIONS



Beat Rust with Ease

Corrosion can harm concrete, but our chloride-free rust protection products from Astral Trubuild swiftly remove rust from steel surfaces. This preps it perfectly for a protective coating.

Guard Your Rebars

After rust removal, safeguard your re-bars with Astral TruBuild Zinc-Rich Primer. This single-component epoxy coating provides reliable galvanic protection.

Mend with Strength

Say goodbye to spalled concrete with Astral TruBuild WPL 333 Polymer Mortar. This liquid bonding agent, based on modified styrene butadiene latex, effortlessly repairs damaged floors, columns, and more. Use Trubuild Non-shrink grout for RCC members.

Tackle Tough Repairs

For severely damaged RCC members like beams, columns, and slabs, opt for Astral Trubuild Non-Shrink Grout. This high-strength, free-flowing repair mortar is your solution to restoring structural integrity. For finishing with mortar always use PMM using Astral Trubuild WPL 333.

Crack-Free Confidence

Cracks in external walls? Choose specialized solutions like CFP 425/CFP 525/ Sealmaster Flexi Crack Fillers from Astral TruBuild. Durable and foolproof, they ensure your walls stay strong and crack-free.

TRUBUILD WARRANTY REGISTRATION

Made Easy!



STEP-1

Warranty needs to be registered within 45 days of purchase of Trubuild products.

STEP-2

A customer can register for the warranty through below mentioned link.

https://empower.astraladhesives.com/ Warranty/WarrantyDetails

STEP-3

Customer needs to fill in basic details which include his name, site address, mobile number, email ID, applicant name, applicant's mobile number, and dealer name along with GST bill of material purchased in PDF format on page 1 of warranty portal. (Screenshot of page 1 is attached below)

STEP-4

After filling out page 1, the customer will be prompted for OTP verification. After entering OTP details, the customer needs to fill in details like the type of structure, the waterproofing area in sq. ft., total material consumed in primer and coating application, batch no, existing surface, etc. and needs to click submit button. (Screenshot of page 2 is attached below)

STEP-5

Once the entire details are filled in by the customer and submitted on the portal, the customer will get an SMS mentioning warranty request no. like TB12345.

For each site, at least 8 photos covering a 360° view of the entire coating application area need to be submitted by the respective sales team before 7 days of commencement of

the work. Once the site is completed, at least 8 photos covering the entire coating application area 360° also need to be submitted within 10 days of completion of the site. The photographs should include – the name of the site/Block no. and then the entire coating application area 360° view in both cases.

STEP-6

Post examination of details furnished by the customer on the portal, photos submitted before and after application, product consumption as per TDS and bill of quantity uploaded, warranty will be Approved/Rejected.

STEP-7

Once the warranty is Approved, the customer will get an SMS that his/her warranty is approved along with his/her warranty registration number.

STEP-8

Post warranty approval, the warranty document will be sent to the customer within 15-20 working days upon receiving all the requisite details as mentioned above.

NB - Please note that warranty registration does not necessarily means warranty approval. The warranty will be rejected if the required details are not received within 45 days of warranty registration.

Remember, timely details submission is key for warranty approval!

EXPERT SUPPORT SERVICES



On-Site Inspection

Every building is unique, and solutions must be tailored. Our Trubuild experts conduct thorough site inspections to understand your specific needs and suggest personalized solutions. They monitor the process from start to finish, ensuring quality.

Inspection Reports

Receive detailed reports highlighting critical areas and proposed solutions, ensuring transparency and clarity.

Building Preview

Choose the perfect shade for your building from a variety of options. Preview three schemes of your choice and one recommended by experts.

Product Sampling

Try before you decide. Sampling allows you to assess product performance first-hand, ensuring your complete satisfaction.

TIP TIP NAHI TRU BUILD

ADVANCED WATERPROOFING

TILING & GROUTING

SOLUTIONS

Integral

Repair & WP Polymers

Crack Filling

Terrace & Wall Coating

Polyurethene

2K Cementitious

Tile Grouts

Tile Adhesives

Sealants

Clearcoats

Epoxy Coatings

Mortars







THE ADVANCED WATERPROOFING RANGE









TRU SOLUTIONS FOR ALL KINDS OF TILING & GROUTING APPLICATIONS





VISIT US AT

www.wecare.astraladhesives.com



Scan the QR to download the CHS Brochure





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